DARWIN PORT

PART OF THE LANDBRIDGE GROUP

Emergency and Crisis Management Plan (ECMP)

Rev 0 – April 2016

Appendix G

EMT/CMT Emergency Contact Directory

Revision History

REVISION	DATE	DESCRIPTION	AUTHOR	REVIEWER	APPROVAL
A – E	2015/1016	Compilation & DP review	Jim Morrison (**add energy**)	DP GMO & PMG	
0	8 April 2016	Authorisation for issue	Jim Morrison (**add energy**)	DP GMO	DP CEO

APPENDIX G – DP EMT / CMT EMERGENCY CONTACT DIRECTORY

DARWIN PORT EMT / CMT EMERGENCY CONTACT DIRECTORY

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Darwin Port EMT / CMT Emergency Contact Directory

1. Emergency Notification Matrix (For Quick Reference Only)

EMERGENCY ORGANISATION	ALL OFFSHORE EMERGENCY	Evacuation	POB	Unknown Vessel Approach	Oil or Hazardous Spills, EMP Breaches	Collision / Hull Damage MODU or Support Vessel	SAR Vessel	Medivac	SAR Aircraft	Aviation Incident e.g. Helicopter crash	Fatality	Security Incident (MTOFSA)	Criminal Act	Illegal Boarding	If ongoing Government Assistance Is Required	Title	Contact Numbers	Reply Received	Response Action / Notification
AMSA[3]	✓1	✓1	✓1	✓1	✓	✓1					✓1	✓1	✓1	✓1	✓1	Main Switchboard (Canberra) Search & Rescue and Oil Spill (24x7 – Maritime): (24x7 – Aviation):	+61 2 6279 5000 1800 641 792 1800 815 257		
AMOSC					✓											24 hrs Emergency Telephone Number	+61 438 379 328		
AusSAR[4]		✓				✓	✓1		✓1	✓1						a) Aviation SAR: Emergency (24x7): Facsimile: b) Maritime SAR: Emergency (24x7):	1800 815 257 1800 622 153 1800 641 792 or		
Airservices Australia									✓	✓						Northern Region– Duty Operations Director (Brisbane) – 24 hour Centre	+61 7 3866 3324		
ATSB[5]									✓1	✓1						Aviation, Marine and Incident Notifications (24x7):	(Liaison with ATC[7]) 1800 011 034		
NTEPA																Admin Pollution Hotline	+61 8 8924 4218 1800 064 567		
DRDPIFR[6] NT	✓1	✓1	✓1	✓1	✓	✓1	✓1		✓1	✓1	✓1	✓1	✓1	✓1	✓1	DRDPIFR Pollution Hotline (24x7) DRDPIFR Petroleum Incidents Mining & Petroleum Compliance	1800 064 567 +61 401 119 456 +61 8 8999 6528		
DLPE																	+61 8 8999 5039		
Police		✓									✓1	✓	✓2	✓2		NT Police (24x7): Coroner's Office NT	000 +61 8 8999 7770		
NT Marine Safety (Dept. of Transport)					✓	✓										NT Dept of Transport (Marine Safety)	+61 8 8924 7100		
Darwin Port					✓	✓										Darwin Port Security	+61 8 8947 4205 +61 401 110 320		
Air Ambulance								✓			✓					Royal Flying Doctor Service Central Op International SOS Alarm Center	+61 8 8238 3333 +61 2 9372 2468		
NOPSEMA	✓															Duty Officer - Notification (24x7)	+61 8 6461 7090		
Work Safe NT	Notification to WorkSafe will be initiated for any Darwin Port related incident/s associated to health and safety															WorkSafe NT	1800 019 115		

NOTES: (1) It is a legislative requirement that the government authority (e.g. Police) is notified. If the emergency is likely to affect waters governed by other regulatory authorities, then they should also be notified. (2) Notify Police, if warranted. (3) Australian Maritime Safety Authority (4) Australian Search and Rescue (5) ATSB - Australia Transport Safety Bureau (6) DRDPIFR – Dept. of Regional Dev., Primary Industry, Fisheries and Resources Northern Territory (7) ATC - Air Traffic Controller

2. Emergency Directory Contact Numbers

Support	Phone
NT Emergency Services	(08) 8922 3630
Duty Officer (24 hours)	0408 896 245
NT Police	(08) 8922 3344
Water Police	(08) 8947 0391
Ambulance / Police / Fire	000
Royal Australian Navy – HMAS Coonawarra	(08) 8935 5806
Royal Australian Navy – Port Duty Manager	0419 036 358

3. Darwin Port

Contact	Phone	Mobile
Managing Director	(07) 3020 0903	
Chief Executive Officer	(08) 8922 0644	0429 670 385
General Manager Operations	(08) 8999 3949	0419 840 041
General Manager Corporate Services	(08) 8922 0626	0401 117 076
General Manager Port Development	(08) 8922 0688	0401 117 056
Engineering Manager	(08) 8922 0650	0401 110 174
General Manager Facilities	(08) 8943 6182	0408 270 919
East Arm Wharf Gatehouse	(08) 8947 4205	0401 110 320
Fort Hill Wharf Gatehouse	(08) 8981 0461	0401 117 057
DP Harbour Control Office	(08) 8922 0710	
Regional Harbourmaster	(08) 8999 3867	0428 181 480
Qube Ports	(08) 8922 2300	
Patrick Stevedores	(08) 8984 4701	

4. Emergency Numbers

Darwin Port Contact Initial Contact 24 hours VHF Channel 10 Darwin Harbour

Support		Phone/Mobile
CEO		0429 670 385
GMO		0419 840 041
EAW Gatehouse		08 8947 4205
EAW Cargo Officer		0488 527 136
Hospital		08 8922 8888
Regional Harbourmaster		0428 181 480
Harbour Control Office		08 8922 0710
Patrick Stevedores Manager		0419 838 845
Patrick Supervisor		0418 805 187
Qube Supervisor		0417 145 009

5. Darwin Port Emergency Management Team (EMT)

Role	Contact	Business	After Hours	Facsimile	Email
Switchboard	**Receptionist on Duty**	(08) 8922 0660			1
Emergency Management Room (EMR)					
EMT Leader	**GMO**	(08) 8999 3949	0419 840 041	(08) 8922 0666	
EMT Site Incident Controller	**DP First Responder**				
EMT Information Coordinator	**GMCS**	(08) 8922 0626	0401 117 076	(08) 8922 0666	
EMT HSE/HR & Regulatory Liaison	**GMCS**	(08) 8922 0626	0401 117 076	(08) 8922 0666	
EMT Operations Planning	**GMO**	(08) 8999 3949	0419 840 041	(08) 8922 0666	
EMT Technical / Engineering	**GME**	(08) 8922 0650	0401 110 174		
EMT Log Keeper / Scribe					

6. Darwin Port Crisis Management Team (CMT)

Role	Contact	Business	After Hours	Facsimile	Email
Crisis Management Room (CMR)				(08) 8922 0666	
CMT Leader	**DP CEO**	(08) 8922 0644	0429 670 385		
CMT Information Coordinator	**GMCS**	(08) 8922 0626	0401 117 076		
CMT Corporate Services	**GMCS**	(08) 8922 0626	0401 117 076		
CMT External Affairs	**GMCS**	(08) 8922 0626	0401 117 076		
CMT Finance / Insurance	**CFO**	(08) 8922 0622	0401 110 216		
Scribe (As Required)					

7. Helicopter Service Provider Contacts

Support	Contact	Phone	Facsimile	Email

8. Media Response and AMOSC Authorising Officer

Role	Contact	Business	After Hours	Facsimile	Email
Media	**GMCS**	(08) 8922 0626	0401 117 076	(08) 8922 0666	

9. Oil Spill Specialists

Agency	Contact	Facsimile
Environmental Consultant Coffey Natural Systems - Greg Terrens, Associate	+61 3 9418 0600 +61 4 1127 4117	+61 3 9418 0650
NTEPA	+61 8 8924 4218 +61 1800 064 687	
Australian Government Analytical Laboratories (AGAL) Of National Measurement Institute, Department of Industry, Tourism and Resources - Environmental Analysis	+61 2 9449 0111	+61 2 9449 1653
GEMS – Global Environmental Modelling Systems **Melbourne:** **Perth:**	+61 3 9712 0016 +61 8 6364 0880	

10. Federal Authorities

Contact	Work	After Hours	Facsimile
Australian Border Force (IDD++61 2)	+61 2 6264 1111 (Switchboard) +61 8 8980 6677 (Marine Logistics Darwin)	(Cargo Support Centre) 1300 558 099 (Marine Logistics A/H) 0419 515 859	
Australian Maritime Safety Authority (AMSA) **Head Office Switchboard** **(Click http://www.amsa.gov.au/About_AMSA/ for contact details of AMSA key personnel)**	+61 7 3001 6800 (First Contact) +61 2 6279 5000	(24x7 Maritime) 1800 641 792 (24x7 Aviation) 1800 815 257	+61 2 6279 5950
AusSAR – Search & Rescue www.amsa.gov.au **24 Hour Emergency Contact Numbers**	Other General Search and Rescue / Environment Protection Enquiries: +61 2 6279 5746	Aviation 24 Hour 1800 815 257 Maritime 24 Hour 1800 641 792 Other General Search and Rescue / Environment Protection Enquiries	General Inquiries Fax : +61 2 6230 6868 Telex: 62349

Contact	Work	After Hours	Facsimile
		+61 2 6279 5746	
Australian Transport Safety Bureau (ATSB) atsbinfo@atsb.gov.au **24/7 Aviation, Marine, Rail Accident/Incident Notifications**	1800 011 034 (24x7)	1800 011 034 (24x7)	ATSB Enquiries Fax: +61 2 6274 3117
Australian Petroleum Production & Exploration Association (APPEA) **Canberra** **Perth**	+61 2 6247 0960 +61 8 9426 7200		+61 2 6247 0548 +61 8 9321 9778
Airservices Australia / Canberra	1300 301 120 +61 2 6268 4111	1800 801 960 (24x7)	+61 2 6268 5683
Civil Aviation Safety Authority (CASA) **Switchboard** **Confidential Hotline (For At Risk Report)** **1.1.1.1.1.1 Northern Region Darwin Airport** nt@casa.gov.au **Manager, Darwin Airport**	131 757 1800 074 737 +61 8 8943 2970 +61 8 8943 2999		
Commonwealth Scientific and Industrial Research Organisation – CSIRO Enquiries@csiro.au	Enquiries: 1300 363 400		

11. Northern Territory Authorities

Contact	Work	After Hours	Other	Facsimile
Aviation				
Coroner's Office, NT	+61 8 8999 7770			+61 8 8999 5128
Department of Lands, Planning and the Environment	+61 8 8999 5511	FBMB Lock Operations 0401 117 062		
NT Environmental Protection Authority	+61 8 8999 5039	**Pollution Hotline (24x7)** 1800 064 567		
Department of Land Resource Management **Water Resources Division** **Bushfires** **Landcare & Coastcare**	+61 8 8999 5511 +61 8 8999 4455 +61 8 8922 0844 +61 8 8981 9527	0419 142 835		+61 8 8999 4723
Parks and Wildlife NT **Parks, Darwin** **Wildlife Rescue, Darwin**	+61 8 8999 4555 +61 8 8988 6121	0408 885 341		+61 8 8999 4558
Department of Transport **General Enquiries Darwin** **Marine Safety General Enquiries – marine** **Pollution, prevention and response activities**	+61 8 8924 7100 +61 8 8924 7009			
Department of Primary Industry and Fisheries **General Enquiries Darwin** **Exotic Animal Disease** **Exotic Plant Pest Hotline**	+61 8 8999 2006 1800 675 888 1800 084 881			+61 8 8999 2010

Contact	Work	After Hours	Other	Facsimile
Department of Mines and Energy **General Enquiries** **Petroleum Operations** **Executive Services** **Mining and Petroleum Applications & Administration** **Mining Compliance** **Minerals and Energy Information Centre - Darwin**	1300 308 144 +61 8 8999 7112 1300 308 144 +61 8 8999 5322 +61 8 8999 6528 +61 8 8999 6443			+61 8 8999 5191 +61 8 8999 6527 +61 8 8999 6824
Medical				
NT Police Fire and Emergency Services **(Ambulance / Fire / Police)** **Northern Territory State Emergency Services**	000 (Call From Mobile) 112		Non-Emergency crime Incidents and General Inquiries: 131 444	
Ambulance Services **St John Ambulance NT, General Enquiries** **http://www.stjohnnt.com.au/**	+61 8 8922 6200			+61 8 8922 6266
Medical Services **Royal Darwin Hospital** **Darwin Private Hospital**	+61 8 8922 8888 +61 8 8920 6011			+61 8 8922 8286 +61 8 8920 6008
Poisons Information Centre **Northern Territory**	131 126			
MSDS Online			**www.msdsonline.com**	
Darwin Port				
Darwin Port **Port Security (24x7)** **darwinport@darwinport.com.au**	+61 8947 4205 +61 401 110 320			

Contact	Work	After Hours	Other	Facsimile
Darwin Port **East Arm Wharf Operations (24x7)** **Harbour Control Office (24x7)**	 +61 488 527 136 +61 8922 0710	+61 8922 0710		
All MARPOL 73/78 Incidents To Be Reported If The Ship Is Within A Port or Harbour: • Damage, failure or breakdown of a ship of 15 metres in length or more which affects the safety of the ship or results in impairment of the safety of navigation (including collision, grounding, fire, structural or engine failure) • Any discharge or probable discharge of oil or noxious liquids substances in excess of MARPOL 73 / 78 discharge rates; • Any discharge or probable discharge of harmful substance in packaged form (including freight containers and portable tanks).				
Weather				
Bureau of Meteorology (BOM) Offices **Northern Territory** • **Casuarina** • **Alice Springs** • **Gove Airport** • **Tennant Creek**	 +61 8 8920 3800 +61 8 8952 1943 +61 8 8987 2477 +61 8 8962 2392			 +61 8 8920 3802 +61 8 8953 0223 +61 8 8987 2659 +61 8 8962 1200
Bureau of Meteorology (BOM) Telephone Weather Services: NT • **Northern Territory Service** • **Darwin Temperature & Weather Observations Service** • **NT Tropical Cyclone Information** • **NT Coastal and Land Weather Warnings**	 1900 955 367 1900 926 124 1300 659 211 1300 659 214			
Work Safe				
WorkSafe (All Accident Notifications, general Enquiries and Complaints) ntworksafe.deet@nt.gov.au **WorkSafe (All general OHS/DG enquiries, advice and assistance)**	1800 019 115 +61 8 8999 5545 +61 8 8999 5010			 +61 8 8999 5141

Contact	Work	After Hours	Other	Facsimile
Darwin WorkSafe Office				

12. Fishery Groups Representatives

Contact	Work	After Hours	Facsimile
Amateur Fisherman's Association of the NT (AFANT)	+61 8 8945 6455		

13. Other Wharves, Marinas, Service Providers & Yacht Clubs

	Phone	Mobile	Email
Svitzer Tugs	(08) 89417102	0428 654 133	Craig.blair@svitzer.com
Conoco Phillips	(08) 8919 1900	0409 029 173	Neel.k.sud@conocophillips.com
Toll Marine Logistics	(08) 8982 2042	0407 773 955	
Shorelands	(08) 8932 3344		
Tipperary Waters Marina		0407 607 565	tipperarywatersmarina@bigpond.com
Tiwi Barge Services	(08) 8947 1118	0417 471 118 / 0408 322 724	admin.tiwibarge@bigpond.com.au
Barefoot Marine	(08) 8985 6512	0418 898 143	barefootmarine@bigpond.com.au
Bayview Haven	(08) 8981 3788	0418 910 888	lockmaster@sterlingms.com.au
Cullen Bay Lockmaster	(08) 8942 0400	0418 898 891	gm@cullenbaymarina.com.au
Australian Border Force	(08) 8980 6677	0419 515 859	marinesupport@border.gov.au
Coonawarra Tower (Navy)	(08) 8935 5420	0407 612 052	
Darwin Sailing Club	(08) 8981 1700	0404 840 880	manager@dwnsail.com.au
Pearl Marine Engineering	(08) 8901 2000		admin@dsre.com.au
Darwin Trailer Boat Club	(08) 8981 6749	0439 391 439	admin@dtbc.com.au

Darwin Tug & Line	(08) 8981 4588	0418 890 130	fbmdtl@bigpond.net.au
Dinah Beach Cruising Yacht Club	(08) 8981 7816	0499 346 242	cruising@dbcya.com.au
Paspaley	(08) 8982 5555 (08) 8982 5584	0419 890 994	dparker@paspaley.com.au ndawson@paspaley.con.au

14. East Arm Wharf Stakeholders

Contact / Organisation	Fax	Mobile	Email
NT Shipping – Peter Mules	(08) 8947 2640	0418 895 410	peter@ntshipping.com.au
Baker Hughes – Kevin Smith	(08) 8947 3374	0419 817 613	Kevin.j.smith@bakerhughes.com
GSR - Gavin Rahlf	(08) 8947 5459	0459 995 013	gsr.nt@bigpond.com
Vopak – Paul Birch	(08) 8999 9199		
Intertek – Gary Cowley	(08) 8947 0520		gary.cowley@intertek.com
Asco – John Cowan	(08) 8985 9555	0448 148 957	John.cowan@ascoworld.com
Qube – Amanda Holtham	(08) 8922 2300	0401 542 106	Admin.darwin@qube.com.au
Patricks – Adam Ladlow	(08) 8984 4701		Adam.ladlow@patrick.com.au
Toll Marine – Dana Cleary		0477 066 622	Dana.cleary@tollgroup.com